

# OPERATIONAL MANAGER Optimising Business Goals

Level 5 Apprenticeship



APPRENTICESHIPS

## We personalise the learning experience and enhance knowledge and skills development

Operations Managers have a variety of alternative job titles, however while the specific skills may vary there are a wide range of common skills associated with these roles that are vital to any business. They keep your entire workforce motivated, confident and performing at its full potential to **optimise business goals**.

They provide direction, solve day-to-day issues and skilfully navigate any obstacles and challenges your business may face such as **Project Management, Process Improvement, Strategic Planning, Data Analysis, Financial Acumen, Technology Proficiency and Supply Chain Management**.

To develop outstanding **Leadership and Team Management Skills** of the people that hold key leadership positions in your business, you must first understand that ongoing education and upskilling is essential and that existing skills require constant nurturing, honing and updating.

Tack TMI Bespoke Apprenticeships are a **solutions-focused training provider** governed by sector specialists. Our programmes are inspired by you and crafted by us.

Our intuitive delivery methods underpin the trends and spirit of the UK's economic climate which positively complement your organisation's **Growth, Vision, and Success**.



**Apprenticeship Level: 5**

**Duration 15 months + 5 EPA**

**Funding £9000**

### Value-Added Masterclasses:

- Risk Assessment
- Lean Management
- Coaching for success
- Difficult conversations
- Managing own team
- Managing and influencing remotely
- Sustainability
- Inclusion in the workplace
- Six Sigma-white/yellow/green
- 360 Feedback

## Delegates will leave this programme able to:

- Provide leadership and people management.
- Keep up to date with IT and digital interventions such as Artificial Intelligence (AI) and software that can be used in their sector.
- Analyse, interpret and cascade data to enable tracking, trend analysis and metric reporting to enable decision making for managing objectives and targets.
- Manage and influence activities and projects within budget and resources to deliver change and continuous improvement.
- Collaborate with and manage stakeholder relationships.
- Lead the creation and implementation of their resource plans considering future organisation needs and impact on change requirements.
- Interpret and comply with relevant legislation and regulation and the impact on their organisation.
- Lead and manage the team to ensure the application of equity, diversity, and inclusion principles.
- Lead the team and individual training needs and support continuous professional development.
- Communicate complex information to build understanding and drive team and organisational performance.
- Manage activities which drive the organisation's sustainability goals.
- Build and manage internal relationships and collaborate with colleagues to enable cross-team working.

WE BELIEVE IN THE INDIVIDUAL

